

INFORMAL SETTLEMENTS, WATER AND WASTE SERVICES - WATER & SANITATION - SANITATION - VOLUMETRIC LEVEL 1 REDUCTION (NORMALLY APPLIED)										
		SERVICES RENDERED	UNIT	REMARKS	2017/18	2017/18	VAT	2018/19	2018/19	% Increase
					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
	CAT.	SANITATION CONSUMPTION:								
1.1		DOMESTIC Full - Standard - Non Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
	S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		3.85	4.43	y	11.29	12.98	193.25%
	S	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	15.11	y	15.05	17.31	14.52%
		Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	N/A	y	20.47	23.54	N/A
		Step 3 ( $>7.35 \leq 14$ kl)	Per kl		21.27	24.46	y	N/A	N/A	N/A
		Step 4 ( $>14 \leq 24.5$ kl)	Per kl		23.25	26.74	y	N/A	N/A	N/A
		Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	N/A	y	30.10	34.62	N/A
		Step 5 ( $>24.5 \leq 35$ kl)	Per kl		24.42	28.08	y	N/A	N/A	N/A
1.2		DOMESTIC Full - Standard - Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		0.00	0.00	y	0.00	0.00	N/A
	S	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	15.11	y	0.00	0.00	-100.00%
		Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	N/A	y	20.47	23.54	N/A
		Step 3 ( $>7.35 \leq 14$ kl)	Per kl		21.27	24.46	y	N/A	N/A	N/A
		Step 4 ( $>14 \leq 24.5$ kl)	Per kl		23.25	26.74	y	N/A	N/A	N/A
		Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	N/A	y	30.10	41.11	N/A
		Step 5 ( $>24.5 \leq 35$ kl)	Per kl		24.42	28.08	y	N/A	N/A	N/A
1.3		DOMESTIC Full - CoCT Oxidation Dams - Non Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
	S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		3.67	4.22	y	N/A	N/A	N/A
	S	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		12.51	14.39	y	N/A	N/A	N/A
		Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	N/A	y	N/A	N/A	N/A
		Step 3 ( $>7.35 \leq 14$ kl)	Per kl		18.67	21.48	y	N/A	N/A	N/A
		Step 4 ( $>14 \leq 24.5$ kl)	Per kl		20.42	23.48	y	N/A	N/A	N/A
		Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	N/A	y	N/A	N/A	N/A

	Step 5 ( $>24.5 \leq 35$ kl)	Per kl		23.22	26.70	y	N/A	N/A	N/A
<b>1.4</b>	<b>DOMESTIC Full - CoCT Oxidation Dams - Indigent</b>		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Refer to the Credit Control and Debt Collection Policy for criteria.						
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		-	-	y	N/A	N/A	N/A
S	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		12.51	14.39	y	N/A	N/A	N/A
	Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	N/A	y	N/A	N/A	N/A
	Step 3 ( $>7.35 \leq 14$ kl)	Per kl		18.67	21.47	y	N/A	N/A	N/A
	Step 4 ( $>14 \leq 24.5$ kl)	Per kl		20.42	23.48	y	N/A	N/A	N/A
	Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	N/A	y	N/A	N/A	N/A
	Step 5 ( $>24.5 \leq 35$ kl)	Per kl		23.22	26.70	y	N/A	N/A	N/A
<b>1.5</b>	<b>DOMESTIC Cluster - Non Indigent</b>		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		3.85	4.43	y	11.29	12.98	193.25%
	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	15.11	y	15.05	17.31	14.52%
S	Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	N/A	y	20.47	23.54	N/A
	Step 3 ( $>7.35 \leq 14$ kl)	Per kl		21.27	24.46	y	N/A	N/A	N/A
	Step 4 ( $>14 \leq 24.5$ kl)	Per kl		23.25	26.74	y	N/A	N/A	N/A
	Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	N/A	y	30.10	41.11	N/A
	Step 5 ( $>24.5 \leq 35$ kl)	Per kl		24.42	28.08	y	N/A	N/A	N/A
<b>1.6</b>	<b>Domestic Cluster - Social Housing Institutions - City Partners</b>		Cluster Development Properties registered in the name of a SHRA-accredited Social Housing Institution and, registered as City Partners – Full and Conditional						
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
S	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		N/A	N/A	y	15.05	17.31	N/A
	Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	N/A	y	20.47	23.54	N/A
	Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	N/A	y	30.10	34.62	N/A

1.7	DOMESTIC Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance of 4.2 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.							
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		0.00	0.00	y	0.00	0.00	N/A	
	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	15.11	y	0.00	0.00	-100.00%	
S	Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	N/A	y	20.47	23.54	N/A	
	Step 3 ( $>7.35 \leq 14$ kl)	Per kl		21.27	24.46	y	N/A	N/A	N/A	
	Step 4 ( $>14 \leq 24.5$ kl)	Per kl		23.25	26.74	y	N/A	N/A	N/A	
	Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	N/A	y	30.10	41.11	N/A	
	Step 5 ( $>24.5 \leq 35$ kl)	Per kl		24.42	28.08	y	N/A	N/A	N/A	
1.8	DOMESTIC Backyard Dwellers		Single separate <u>activated</u> water management device to backyard occupants. An allowance of 4.2 kl per structure per month at zero cost upon submission of a signed affidavit stating occupants and the number of units. (Not currently active)							
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		0.00	0.00	y	0.00	0.00	N/A	
S	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	15.11	y	0.00	0.00	-100.00%	
2.1	COMMERCIAL - Standard	Per kl	95% of water consumption. (* See Note.)	15.09	17.35	y	20.47	23.54	35.67%	
2.2	COMMERCIAL - CoCT Oxidation Dams	Per kl	95% of water consumption. (* See Note.)	14.19	16.32	y	N/A	N/A	N/A	
2.3	INDUSTRIAL - Standard	Per kl	95% of water consumption. (* See Note.)	15.09	17.35	y	20.47	23.54	35.67%	
2.4	INDUSTRIAL - CoCT Oxidation Dams	Per kl	95% of water consumption. (* See Note.)	14.19	16.32	y	N/A	N/A	N/A	
3	OTHER									
3.1	Government	Per kl	National/Provincial - 95% of water	15.09	17.35	y	20.47	23.54	35.67%	
3.2	Schools/Sport Bodies/Religious Institutions/Charities	Per kl		15.09	17.35	y	20.47	23.54	35.67%	
3.3	Miscellaneous - Standard	Per kl	All consumers not in other categories - 95% of water consumption. (* See Note.)	15.09	17.35	y	20.47	23.54	35.67%	

<b>3.4</b>	<b>Miscellaneous - CoCT Oxidation Dams</b>	Per kl	All consumers not in other categories - 95% of water consumption. (* See Note.)	14.19	16.32	y	N/A	N/A	N/A
<b>3.5</b>	<b>Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals/ Homes for Children</b>		Homeless People shelters / homes catering for the health of physically or mentally challenged individuals, children's homes and which has applied for and been registered as such shelter by the relevant Council Committee/Body. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
FCR	Step 1 ( $0 \leq 0.525$ kl per person)	Per kl per person		0.00	0.00	y	0.00	0.00	N/A
FCR	Step 2 ( $>0.525$ kl per person)	Per kl per person		13.89	15.97	y	20.47	23.54	47.40%
<b>3.6</b>	<b>Old Aged Homes as defined</b>		Registered old aged homes as defined. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
FCR	Step 1 ( $0 \leq 0.525$ kl per person)	Per kl per person		0.00	0.00	y	0.00	0.00	N/A
FCR	Step 2 ( $>0.525$ kl per person)	Per kl per person		13.89	15.97	y	20.47	23.54	47.40%
<b>4</b>	<b>DEPARTMENTAL</b>								
<b>4.1</b>		Per kl	- 95% of water (*See Note) consumption excluding facilities not connected to the sewer system .	13.89		n	20.47		47.40%
	Municipal								
<b>4.2</b>	<b>Full - Standard - Non Indigent</b>		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		3.85		n	11.29		193.25%
	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14		n	15.05		14.52%
	Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A		n	20.47		N/A
	Step 3 ( $>7.35 \leq 14$ kl)	Per kl		21.27		n	N/A		N/A
	Step 4 ( $>14 \leq 24.5$ kl)	Per kl		23.25		n	N/A		N/A
	Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A		n	30.10		N/A
	Step 5 ( $>24.5 \leq 35$ kl)	Per kl		24.42		n	N/A		N/A

<b>4.3</b>	<b>Full - Standard - Indigent</b>		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Refer to the Credit Control and Debt Collection Policy for criteria.					
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		0.00	n	0.00		N/A
	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	n	0.00		-100.00%
	Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	n	20.47		N/A
	Step 3 ( $>7.35 \leq 14$ kl)	Per kl		21.27	n	N/A		N/A
	Step 4 ( $>14 \leq 24.5$ kl)	Per kl		23.25	n	N/A		N/A
	Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	n	30.10		N/A
	Step 5 ( $>24.5 \leq 35$ kl)	Per kl		24.42	n	N/A		N/A
<b>4.4</b>	<b>Cluster - Non Indigent</b>		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.					
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		3.85	n	11.29		193.25%
	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	n	15.05		14.52%
S	Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	n	20.47		N/A
	Step 3 ( $>7.35 \leq 14$ kl)	Per kl		21.27	n	N/A		N/A
	Step 4 ( $>14 \leq 24.5$ kl)	Per kl		23.25	n	N/A		N/A
	Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	n	30.10		N/A
	Step 5 ( $>24.5 \leq 35$ kl)	Per kl		24.42	n	N/A		N/A
<b>4.5</b>	<b>Cluster - Indigent</b>		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. (* see note) up to a maximum of 35kl per household. An allowance of 4.2 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.					
S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		0.00	n	0.00		N/A
	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	n	0.00		-100.00%

	S	Step 3 ( $>7.35 \leq 24.5$ kl)	Per kl		N/A	n	20.47		N/A
	S	Step 3 ( $>7.35 \leq 14$ kl)	per kl		21.27	n	N/A		N/A
	S	Step 4 ( $>14 \leq 24.5$ kl)	Per kl		23.25	n	N/A		N/A
	S	Step 4 ( $>24.5 \leq 35$ kl)	Per kl		N/A	n	30.10		N/A
	S	Step 5 ( $>24.5 \leq 35$ kl)	Per kl		24.42	n	N/A		N/A
<b>4.6</b>		<b>Backyard Dwellers</b>		Single separate <u>activated</u> water management device to backyard occupants. An allowance of 4.2 kl per structure per month at zero cost upon submission of a signed affidavit stating occupants and the number of units. (Currently active)					
	S	Step 1 ( $0 \leq 4.2$ kl)	Per kl		0.00	n	0.00		N/A
	S	Step 2 ( $>4.2 \leq 7.35$ kl)	Per kl		13.14	n	0.00		-100.00%
<b>5</b>		<b>WASTEWATER:</b>							
<b>5.1</b>		Wastewater Treatment	Per kl	Only for cost recovery for Bulk Wastewater treatment for Sewer Services Reticulation of the City of Cape Town.	3.65	n	4.26		16.71%
		<b>* IMPORTANT NOTE:</b>		The Director of Water and Sanitation Services may adjust the percentages as appropriate to the consumer. This is not applicable to the Domestic Full category.					